



**INSULATION | INTERIORS | TECHNICAL INSULATION | FIXINGS | CONSTRUCTION ACCESSORIES**

## **STATEMENT OF QUALITY POLICY**

It is the policy of SIG to supply products and services of the highest standards through integrated business processes that meet or exceed our business objective of customer satisfaction.

The company strives to maintain best practice through the implementation and monitoring of its Quality Management Systems (QMS) in accordance with the requirements of the ISO 9001:2015 standard.

Top Management are committed to ensuring:

- Quality objectives are established and reviewed through the management review process;
- Effective mechanisms are in place to ensure continual improvement;
- Employees are competent in their area of operations either through academic achievement, training or experience;
- Any applicable requirements are completed.

In the company's view, this is sound commercial practice and supports our philosophy and vision of being 'Stronger Together' in providing value, reliability and specialist knowledge.

The QMS is regularly reviewed during both in house and where applicable independent audits to ensure its continuing suitability and effectiveness. The results of such reviews are submitted to Management in order to implement any changes or the requirement for further training.

All employees within the company are involved in the quality of product and service supplied. Whilst it is Management's role to set the objectives of the company, participation of all staff is vital to the company's reputation and to the satisfaction of the customers.

The overall responsibility for the implementation and maintenance of the quality system has been delegated by top management to the Quality Manager. This responsibility is delegated at location level to individual Managers who will perform the duties of on-site quality representatives.

This policy is reviewed on an annual basis to ensure its continuing suitability and is available to all employees and externally interested parties upon request.

Signed:

**Managing Director**

Date: **26 September 2016**