



Incorporating –SIG Insulation, SIG Interiors, SIG Technical Insulation, SIG Fixings,  
SIG Construction Accessories, SIGD International, First Fix M & E, MacGregor & Moir,  
Euroform Products, CMS Danskin Acoustics, Mayplas and IMS

## **STATEMENT OF QUALITY POLICY**

It is the policy of SIG to supply products and services of the highest standards through integrated business processes that meet or exceed our business objective of customer satisfaction.

The company strives to maintain best practice through the implementation and monitoring of its Quality Management Systems (QMS) in accordance with the requirements of the ISO 9001:2015 Quality Management standard.

Top Management are committed to ensuring:

- Quality objectives are established and reviewed through the management review process;
- Appropriate actions are implemented to address any risks and opportunities associated with internal and external issues and to meet the needs and expectations of interested parties.
- Effective mechanisms are in place to ensure continual improvement;
- Employees are competent in their area of operations either through academic achievement, training or experience;
- Any applicable requirements are completed.

The QMS is regularly reviewed during both in house and, where applicable, independent audits to ensure its continuing suitability and effectiveness. The results of such reviews are submitted to Management in order to implement any changes or the requirement for further training.

All employees within the company are involved in the quality of product and service supplied. Whilst it is Management's role to set the objectives of the company, participation of all staff is vital to the company's reputation and to the satisfaction of the customers.

The Senior Management team are fully committed to the above and actively encourage a similar commitment by staff at all levels of the Company.

This policy is reviewed on an annual basis to ensure its continuing suitability and is available to all employees and externally interested parties upon request.

Signed:

**David Walmsley**  
**Managing Director**

Date: 3<sup>rd</sup> February 2020