

Counterfeit, Fraudulent and Suspect Items (CFSI) Statement

SIG UK, part of SIG PIc has a responsibility to reduce the risk of counterfeit, fraudulent and suspect items entering our supply chain. To help mitigate the risk, it is the policy of SIG UK to implement effective procedures and processes in the key functional areas of purchasing, sales and goods receiving. We ensure that these controls are robust and sufficient to eliminate the risk.

Counterfeit and fraudulent materials are those that are illegally labelled and represented as original manufacturer goods.

Supply chain due diligence!

In the UK, SIG UK has a compliance system (SIG Assured) which considers and verifies products supplied to many businesses in SIG UK against regulatory standards. All accredited suppliers are listed on the SIG Assured website. The system evolves to meet ever changing regulatory legislation and guidance.

All employees involved in the purchasing of goods have been informed about the potential for CFSI and are aware that all goods must be purchased directly from the manufacturers or from agreed and official distribution channels.

SIG UK will not purchase products or services from suppliers who refuse to complete our due diligence system or who are unable to substantiate their responses or provide suitable supporting documentation when requested.

SIG UK's supply chain is under constant review. Robust compliance processes prevent the purchase of products from non-preferred suppliers.

Supplier selection - purchasing and control of suppliers

Suppliers are approved in-line with our documented process under ISO 9001 and we only purchase from responsible suppliers that have satisfied SIG UK requirements. Suppliers are closely reviewed, and any non-conformance queries are raised with the supplier.

Employees will only order products as per requirements to agreed supply specification. We have specific product codes set up which capture the relevant business information.

Goods, storage and monitoring

SIG UK operates to ISO9001 and is robust in auditing sites to maintain high standards of compliance and efficiency.

Incoming products are accompanied by documentation and certification and employees will check the original purchase order. Products are segregated and stored as per manufactures recommendations. Employees will inspect the products and validate the materials against purchasing specifications. Any non-conformance is raised with the supplier and the products are initially quarantined before being rejected if required.

SIG UK have obtained ISO 19443:2018, which reinforces our responsibility to ensuring external provided processes, products and services also conform to the same requirement. We are working closely with our supplier to determine parameters to ensure controls are in place for externally provided processes, products, and services. Where suppliers are unable to demonstrate equivalence of provisions for ITNS (Important to Nuclear Safety) items and activities or are unable to demonstrate that their quality management systems meets the requirements of ISO 19443, they must issue a document which details their quality plan.

Suppliers will be selected based on the potential impact of their externally provided processes, products, and services and their ability to consistently meet applicable statutory and regulatory requirements. Suppliers will be graded on a quality scale and procedures to ensure that products and services are purchased from approved sources.

Risk assessments

SIG UK's processes require initial onsite audits of suppliers from outside the UK. We appointed a third party to review and audit suppliers from outside of the EU.

Suppliers who fail to meet SIG UK's working condition standards and requirements are not engaged.

Howard Luft

Managing Director - Interiors

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David Hope

Managing Director - Specialist Markets